PRIVACY POLICY

PRIVACY POLICY

1. RESPONSIBLE OFFICE

Responsible for processing your personal data:

UJAM Music Technology GmbH
Konsul-Smidt-Straße 8e
28217 Bremen
Germany
Online: https://support.ujam.com/hc/requests/new

2. DATA PROTECTION OFFICER

Bärbel Rolfes
HEC GmbH
Konsul-Smidt-Straße 20
28217 Bremen
Phone: +49 421 20750-0
Email: datenschutz@neusta.de

3. GENERAL

We take the protection and security of your personal data very seriously and collect, process, store and use your personal data exclusively within the framework of the provisions of the European General Data Protection Regulation (GDPR) and the data protection laws in the Federal Republic of Germany.
In order for you to have the best possible control over your data, we would like to inform you with our privacy policy which personal data we collect when you use our website “ujam.com” (hereinafter referred to as “website”), how we use this data and what rights we have and design options you have.
Personal data is all information that relates to identified or identifiable natural persons, e.g. B. first name, surname, email address.

For information that is specific to the processing of personal data in connection with Virharmonic products and website, please visit https://virharmonic.com/.

4. COLLECTING, PROCESSING, STORING AND USING YOUR DATA

4.1. COLLECTING, PROCESSING, STORING AND USING YOUR DATA WHEN USING OUR WEBSITE

4.1.1. LOG-DATA WHEN ACCESSING OUR WEBSITE

Our website is available to anyone without prior registration. When you access our website, your internet browser or mobile device automatically transmits the following data to our web server for technical reasons:

- IP-Address of your device,
- date and time of your access,,
- URL of the requested site,,
- http-response-Code,
- name of the called file,
- amount of the send files,
- Browsertype and –version plus
- operating system of your device..

This data is stored in log files by our web server. This data is not stored together with other personal data.

The legal basis for storing this data is Art. 6 Paragraph 1 lit. f GDPR.

This data is used by us to enable the use of our website and its technical administration, to guarantee the security of our information technology systems, to analyze errors, to prevent misuse of our website and to optimize our website. These purposes are the legitimate interests pursued by us with the data processing in accordance with Art. 6 Para. 1 lit.f GDPR.

The data will be deleted by us as soon as they are no longer required to achieve the purpose for which they were collected. If the data is stored in log files, the data will be deleted after seven days at the latest. Any additional storage of the log data is possible if the IP address of your device is deleted or alienated in such a way that it is no longer possible to assign the IP address to you.

4.1.2. COOKIES

Our website uses cookies. Cookies are small files that are stored on the hard drive of the device you are using at the instigation of our web server. They enable your computer system to be clearly identified when you visit our website again.
We use cookies to make the use of our website more convenient for you, e.g. through the user-specific option to save login data (technically necessary cookies). We also use cookies to analyze your use of our website (technically not necessary cookies).

When you visit our website, an information banner informs you about the use of technically unnecessary cookies for analysis purposes and refers you to this privacy policy. In this context, we also obtain your

consent to the processing of your personal data. You can revoke this consent at any time by calling up the cookie settings.

Technically necessary cookies are used by us to simplify the use of our website for you. Some functions of our website cannot be offered and used without the use of the technically necessary cookies. The legal basis for processing your data using these cookies is Art. 6 Para. 1 lit.f GDPR.

Technically unnecessary cookies are used by us to design our website in line with needs and to continuously optimize it, as well as for marketing purposes. When using these cookies, personal data can be transmitted to insecure third countries such as the USA. These cookies are only used if you have given your prior consent. The legal basis for processing your data using these cookies is Art. 6 Para. 1 lit a.f GDPR.

4.2. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA FOR ORDERS THROUGH OUR ONLINE SHOP

4.2.1. ORDERS THROUGH OUR ONLINE SHOP

An order via our online shop is possible after previous registration with the necessary data (registration data)

Email-Address and Password

as well as specification of a shipping address and your payment details are possible. In addition to the mandatory data, you can voluntarily provide further data.

Legal basis for processing your registration, shipping and payment data is Art. 6 Para. 1 lit b.f GDPR.

We use the data for the establishment and implementation of the contractual relationship, the processing of your order, the creation and management of your user account, the delivery of the ordered goods and / or the provision of the agreed services, to process the payment and to contact you.

Your registration data as well as the shipping and payment data will be deleted when you delete your user account. If your data is required to fulfill a contract to which you are a party or to carry out pre-contractual measures, the data will only be deleted when they are no longer necessary for the fulfillment of the contract or the implementation of pre-contractual measures. However, we would like to point out that it may be necessary to save your data even after the contract has been fulfilled in order to meet contractual or legal obligations.

4.2.1.1. LOG-DATA FOR ORDERS THROUGH OUR ONLINE SHOP

When you access our website, the data is also automated in accordance with Section 4.1.1. of this privacy policy collected and stored.

4.2.2. PROCESSING WHEN COMPLETING THE PURCHASE

When you complete a purchase in our online shop, you will be forwarded to our payment service provider and reseller Bright Market, LLC d / b / a FastSpring, 801 Garden St., Santa Barbara, CA 93101, USA ("FastSpring"). All orders and licensing of our products are processed via FastSpring. The information you provide when purchasing a license will be processed by FastSpring and transmitted to us after receipt of payment. We are given access to the data required for the delivery of the license key from this order. These include the product number and the number ordered, your name and address, your e-mail address and the FastSpring order number. We do not get access to the details of the payment process, such as B. Account numbers or credit card numbers. We only use the delivery data for a specific purpose insofar as it is necessary to process the order and to answer your customer inquiries in this regard. A technically necessary cookie is used to forward your data to FastSpring.

We would like to point out that the data you enter for purchase and payment processing will be transferred to the USA. The USA is considered to be a third country that is unsafe in terms of data protection law. By clicking the "Buy" button, you consent to the transfer and processing of your personal data to the USA.The legal basis for this is Article 6 (1) (a) in conjunction with Article 49 (1) (a) GDPR. FastSpring's data protection regulations can be found here (in German) or here (in English).

4.3. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA WHEN USING THE REGISTRATION AREA OF OUR WEBSITE

4.3.1. LOGIN

When purchasing the SOFTWARE LICENSE, you must register on our website with the mandatory data (registration data) email address and password in order to register the software we have purchased once. After entering your registration data, this data is stored in the UJAM registration database together with a license key and a digital fingerprint of your hardware configuration. To use the licensed SOFTWARE, after purchasing a SOFTWARE LICENSE, the SOFTWARE must be authorized in an online process in order to be able to use it. In addition to the mandatory data, you can voluntarily provide further data. As part of the registration process, we obtain your consent to the processing of your registration data and other data.
If you have given your consent, the legal basis for processing your registration data and other data is Art. 6 Para. 1 lit a.f GDPR. If the registration serves to fulfill a contract to which you are a party or to carry out

pre-contractual measures, the legal basis for processing your registration data and other data is also Art. 6 Para. 1 lit b.f GDPR.

We use the registration data for the establishment and processing of the usage relationship of the area of our website that is subject to registration, in particular for your unique identification, for the creation and management of your user account, for the authorization of the licensed software and for contacting you.

For authentication, we use the services of the authentication platform Auth0 Inc, USA. Information about the service can be found at https://auth0.com, and regarding data protection at Auth0 at https://auth0.com/privacy. We have concluded a data processing agreement (DPA) with Auth0.

If the registration serves to fulfill a contract to which you are a party, or to carry out pre-contractual measures, we will also use your data to establish and process the contractual relationship and any pre-contractual measures.

Your registration data and all other data can be deleted if you send a corresponding request online to https://support.ujam.com/hc/requests/new. Your request for deletion will then be confirmed and carried out.

If your registration data and the other data are required to fulfill a contract to which you are a party or to carry out pre-contractual measures, the data will only be deleted when they are no longer required for the fulfillment of the contract or pre-contractual measures. However, we would like to point out that it may be necessary to save your registration data even after the contract has been fulfilled in order to meet contractual or legal obligations.

You can revoke your consent to the processing of your registration data and other data at any time with effect for the future. The legality of the processing of your registration data based on your consent up to the point of revocation is not affected. If your registration data is required to fulfill a contract or to carry out pre-contractual measures, (premature) deletion of your data is only possible if there are no contractual or legal obligations to prevent deletion.

4.3.1.1. LOG DATA WHEN USING THE AREA REQUIRED TO REGISTER ON OUR WEBSITE

When you access our website, the data is automatically collected and stored in accordance with Section 4.1.1 of this privacy policy.

4.3.2. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA FOR RECEIVING OUR NEWSLETTER

4.3.2.1. SIGN UP FOR THE NEWSLETTER

You have the option of subscribing to our free newsletter via our website by entering your email address. After entering your email address, you will receive a welcome email from us at the email address you provided. By clicking on the link contained, you confirm that you are actually authorized to access the specified email address (so-called double opt-in procedure) and activate the receipt of the newsletter. When you register to receive our newsletter, we obtain your consent to the processing of your data.

The legal basis for processing your data after registering for our newsletter is Article 6 (1) (a) GDPR.

We will only use the email address you provided to send you our newsletter.

You can revoke your consent to us at any time and thereby unsubscribe from the newsletter with effect for the future. You can also revoke your consent by clicking on the unsubscribe link in the footer of each newsletter. Withdrawing your consent does not affect the legality of the processing of your data for the receipt of the newsletter based on your consent up to the point of withdrawal.

We use a third-party processor (https://customer.io/) to send the newsletter. We would like to point out that your personal data such as your email address will be transferred to the USA for this. The USA is considered to be a third country that is unsafe under data protection law. By subscribing to the newsletter, you consent to the transfer and processing of your personal data in the USA.

The legal basis for this is Article 6 (1) (a) in conjunction with Article 49 (1) (a) GDPR.

4.3.2.2. LOG-DATA FOR NEWSLETTER REGISTRATION

When you access our website, the data is automatically collected and stored in accordance with Section 4.1.1 of this privacy policy.

4.3.3. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA WHEN YOU CONTACT US

4.3.3.1. CONTACT US ONLINE

You have the option of using our online address

https://support.ujam.com/hc/requests/new

to contact us. In this case, your personal data transmitted by email will be saved by us.

The legal basis for the processing of your personal data, which you send us by email when you contact us electronically, is Article 6 (1) (f) GDPR. If the electronic contact via email aims to conclude a contract with us, the legal basis for the processing of your personal data is also Article 6 (1) (b) GDPR.

We use your data to process your request and to contact you. These purposes are the legitimate interests pursued by us with the data processing in accordance with Art. 6 Para. 1 lit.f GDPR.

Your data will be deleted by us - unless there are contractual or legal obligations to the contrary - as soon as they are no longer required to achieve the aforementioned purposes; this is the case when the underlying facts of your electronic contact have been fully clarified. If you conclude a contract with us based on your electronic contact, your data will only be deleted when it is no longer required for the fulfillment of the contract or the implementation of pre-contractual measures. We would like to point out that it may be necessary to save your data even after the contract has been fulfilled in order to meet contractual or legal obligations.

You can object to the use of your personal data at any time without incurring any costs other than transmission costs. In such a case, your data stored as part of the electronic contact will be deleted; the processing of your request cannot be continued. If your data is required to fulfill a contract or to carry out pre-contractual measures, (premature) deletion of your data is only possible if there are no contractual or legal obligations to prevent deletion.

4.3.3.2. SUPPORT ONLINE

You have the option of using our online address

https://support.ujam.com/hc/requests/new

to contact us for support purposes. In this case, your personal data transmitted by email will be saved by us.

The legal basis for the processing of your personal data, which you transmit to us by email when you contact us electronically, is Article 6 (1) (f) GDPR. If the electronic contact via email is aimed at a purchase or a contractual service with us, the legal basis for the processing of your personal data is also Article 6 (1) (b) GDPR.

We use your data to process your support request. These purposes are the legitimate interests pursued by us with the data processing in accordance with Art. 6 Para. 1 lit.f GDPR. For support administration, we use the help desk tool from Zendesk, 1019 Market St., San Francisco, CA 94103. For more information on terms of use and data protection, see:

https://www.zendesk.com/company/policies-procedures/

Your data will be deleted by us - unless there are contractual or legal obligations to the contrary - as soon as they are no longer required to achieve the aforementioned purposes; this is the case when the underlying facts of your electronic contact have been fully clarified. If you conclude a contract with us based on your electronic contact, your data will only be deleted when it is no longer required for the fulfillment of the contract or the implementation of pre-contractual measures. We would like to point out that it may be necessary to save your data even after the contract has been fulfilled in order to meet contractual or legal obligations.

You can object to the use of your personal data at any time without incurring any costs other than transmission costs. In such a case, your data stored as part of the electronic contact will be deleted; the processing of your request cannot be continued. If your data is required to fulfill a contract or to carry out pre-contractual measures, (premature) deletion of your data is only possible if there are no contractual or legal obligations to prevent deletion.

4.3.3.3. LOG DATA ON CONTACT

When you access our website, the data is automatically collected and stored in accordance with Section 4.1.1 of this privacy policy.

4.3.4. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA FOR (INITIATIVE) APPLICATION BY EMAIL

4.3.4.1. (INITIATIVE) APPLICATION BY EMAIL

You have the option of using our email address

jobs@ujam.com

to apply to us in response to a job advertisement or on your own initiative. In this case, your personal data transmitted by email will be saved by us.

The legal basis for the processing of your personal data, which you send us by email as part of your (unsolicited) application, is Art. 6 Para. 1 lit. f GDPR. If your (unsolicited) application via email leads to the establishment of an employment relationship with us, the legal basis for the processing of your personal data is also Article 6 (1) (b) GDPR and Section 26 (1) BDSG (new).

We use your personal data to carry out the application process, to review and process your (speculative) application, to decide on the establishment of an employment relationship with us, as well as to answer your inquiries and to contact you. These purposes are the legitimate interests pursued by us with the data processing in accordance with Art. 6 Para. 1 lit.f GDPR.

Unless contractual or legal obligations prevent deletion, your data will be deleted by us 6 months after the application process has been completed. If you conclude a contract with us based on your (unsolicited) application, your data will only be deleted when it is no longer required for the execution of the contract or pre-contractual measures. We would like to point out that it may be necessary to store your personal data even after the contract has ended in order to meet contractual or legal obligations.

You can object to the use of your personal data at any time without incurring any costs other than transmission costs. In such a case, your data saved by email as part of your (speculative) application will be deleted; the processing of your (speculative) application cannot be continued. If your data is required to carry out a contract or to take steps prior to entering into a contract, (premature) deletion of your data is only possible if there are no contractual or legal obligations to prevent deletion.

4.3.4.2. LOG DATA FOR (INITIATIVE) APPLICATION BY EMAIL

When you access our website, the data is automatically collected and stored in accordance with Section 4.1.1 of this privacy policy.

4.4. COLLECTION, PROCESSING, STORAGE AND USE OF YOUR DATA WHEN USING OUR SOFTWARE

4.4.1. Usage Data

When opening and using our Software, we collect information about your unlocked SOFTWARE LICENSES, information about your interactions with our Software, inferences drawn about your interests and preferences based on your usage of our Software (e.g., when searching for certain content) and certain technical data (e.g., online identifiers including cookie data and IP addresses, information about the types of devices you are using, device type, operating system, installed version of the UJAM Software) (collectively “Usage Data”). Processing of such Usage Data is necessary to provide and personalize our Software, to provide you with and install the most recent version of our Software, to understand, diagnose, troubleshoot, and fix issues with our Software, and to fulfill our contractual obligations described in our EULA.

The legal basis of processing your Usage Data is Art. 6 Para 1 lit. b GDPR.

5. DISCLOSURE OF PERSONAL DATA

Your personal data will not be passed on, sold or otherwise transferred to third parties, unless this is necessary for the purpose of fulfilling a contract. Otherwise, we will only pass on your personal data to

third parties within the framework of legal permission or on the basis of your consent, which can be revoked at any time for the future, and only to the extent that is necessary to fulfill our contractual obligations.

Our service partners (e.g. hosting service providers) need your personal data and process them exclusively on our behalf as part of order processing, which is expressly provided for in accordance with Art. 28 Paragraph 3 GDPR.

We only transmit your personal data to state institutions or authorities if we are obliged to do so due to legal regulations.

We transmit some personal data as part of the evaluation of user behavior and the use of social media services (see points 8 and 9) also to insecure third countries such as the United States of America. However, this only takes place if you have previously consented to the use of the corresponding cookies via the cookie settings (see point 4.1.2).

6. EVALUATION OF USAGE BEHAVIOR

6.1. GOOGLE ANALYTICS

We use the services of Google Analytics, a web analysis service provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA (“Google”) on our website.

Google Analytics uses tracking code and "cookies", small text files that are stored on the device you are using and that enable your use of our website to be analyzed. The information generated by the cookie about your use of our website is usually transferred to a Google server in the USA and stored there. However, due to the activation of the IP anonymization "anonymizeIp", your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data.

The legal basis for processing your data with your consent is Article 6 (1) (a) GDPR.
We use the web analysis service from Google to design our website according to needs, to continuously improve and optimize it. On our behalf, Google uses the data and information obtained to evaluate your use of our website, to compile reports on website activity and to provide us with other services related to the use of our website and the Internet.

You can prevent the use of cookies through the cookie settings (see point 4.1.2) or through a corresponding setting in your browser software; however, we would like to point out that in this case you may not be able to use all the functions of our website to their full extent.

For more information on terms of use and data protection at Google, see:
http://www.google.com/analytics/terms/de.html and
https://policies.google.com/privacy?hl=de&gl=de.

6.2. GOOGLE ADS

We also use Google Ads, a web analysis service from Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA (“Google”) on our website.

Google Ads uses tracking code and "cookies", small text files that are stored on the device you are using if you have reached our website via a Google ad. The cookie loses its validity after 30 days. If you visit our website again within these 30 days, Google can recognize that you clicked on a Google ad and were redirected to our website.
The legal basis for processing your data with your consent is Article 6 (1) (a) GDPR.
We use Google's web analysis service to statistically record the use of our website and to continuously improve and optimize our website. On our behalf, Google uses the data and information obtained to evaluate your use of our website and to create reports (so-called conversion statistics) for us. Based on the conversion statistics, we find out how many users clicked on our ad and were redirected to our website with a conversion tracking tag.

You can prevent the use of cookies through the cookie settings (see point 4.1.2) or through a corresponding setting in your browser software; however, we would like to point out that in this case you may not be able to use all the functions of our website to their full extent.

You can find more information on data protection at Google at:
https://policies.google.com/privacy?hl=en

7. SOCIAL MEDIA PLUGINS

7.1. FACEBOOK

So-called social media plugins (“plugins”) from the social network Facebook are integrated on our website. Facebook is operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA (“Facebook”). You can find an overview of the Facebook plugins and their appearance here:

https://developers.facebook.com/docs/plugins

When you visit our website and activate the plug-in, the plug-in establishes a direct connection between your browser and the Facebook server.

As a result, Facebook receives the information that you have accessed our website with your browser, even if you do not have a Facebook profile or are not currently logged in. This information (including your IP address) is transmitted directly from your browser to a Facebook server in the USA and stored there. If you are logged in to Facebook, Facebook can immediately assign your visit to our website to your profile on Facebook. If you interact with the plug-in, for example click the "Like" button, the corresponding

information is also transmitted directly to a Facebook server and stored there. The information is also published on the social network and shown to your contacts there.

The legal basis for processing your data with your consent is Article 6 (1) (a) GDPR.
You can prevent the use of cookies through the cookie settings (see point 4.1.2); however, we would like to point out that in this case you may not be able to use all the functions of our website to their full extent. The purpose and scope of the data collection and the further processing and use of the data by Facebook as well as your related rights and setting options to protect your privacy can be found in Facebook's data protection information at:
http://www.facebook.com/policy.php

If you do not want Facebook to be able to assign your visit to our website to your Facebook user account, please log out of your Facebook user account.

7.2. YOUTUBE

So-called social media plugins ("plugins") from the YouTube video portal are also integrated into our website. YouTube is operated by YouTube LLC, 901 Cherry Ave., San Bruno, CA 94066, USA ("YouTube").

When you visit our website and activate the plug-in, the plug-in establishes a direct connection between your browser and the YouTube server. In this way, YouTube receives the information that you have accessed our website with your browser, even if you do not have a YouTube account or are not currently logged in. This information (including your IP address) is transmitted directly from your browser to a YouTube server in the USA and stored there.

If you are logged in to YouTube, YouTube can directly assign your visit to our website to your YouTube account.

For more information on the collection and use of your data by YouTube, your rights in this regard and setting options to protect your privacy, see the YouTube data protection information at:
https://www.google.de/intl/de/policies/privacy

If you do not want YouTube to directly assign the information collected to your YouTube account, you must log out of YouTube before visiting our website.

8. LOCATION OF YOUR DATA / DATA SECURITY

Our servers and data centers are located at Amazon Web Services, Inc. in Frankfurt (Germany). The data processing is carried out by Amazon Web Services, Inc.

As a rule, we process your personal data within the European Union. However, we also use the services of some third-party providers. If these third-party providers are located in areas in which no data protection level corresponding to the regulations applicable within the European Union is granted, we will take all

necessary steps to ensure that your personal data is adequately protected. We achieve this either by entering into data protection agreements or by making sure that the third-party providers comply with suitable security standards (e.g. EU standard contractual clauses).

We take various physical, technical, organizational and administrative security measures to protect your data to the appropriate extent, depending on the sensitivity of the data.

For security reasons, in particular to protect your personal data, we use TLS encryption on our website. You can recognize the encrypted connection by the lock symbol in the address line of your browser, among other things.

9. YOUR RIGHTS

9.1. RIGHT TO ACCESS

You are entitled to request information from us free of charge at any time as to whether we are processing personal data relating to you. If this is the case, you have the right to information about this personal data and information on processing.
To protect your data, we reserve the right to request proof of identity.

We can provide the data protection information in a common electronic format.

9.2. RIGHT TO CORRECT

You also have the right to request us to correct incorrect personal data. Furthermore, taking into account the purposes of processing your personal data, you have the right to request us to complete incomplete personal data.

9.3. RIGHT TO RESTRICT PROCESSING

You have the right to request that we restrict the processing of your personal data under certain conditions.

If the processing of your personal data has been restricted, this data - apart from its storage - may only be allowed with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of an important public interest of the Union or a Member State.

If you have obtained a restriction on the processing of your personal data, you will be informed by us before the restriction is lifted.

9.4. RIGHT TO DELETE ("RIGHT TO BE FORGOTTEN")

You have the right to request that we delete your personal data immediately under certain conditions.

The right to delete your personal data does not exist if processing is necessary

- to exercise the right to freedom of expression and information;
- to fulfill a legal obligation that requires processing under the law of the Union or of the member states to which we are subject, or to perform a task that is in the public interest or in the exercise of official authority that has been assigned to us;
- for reasons of public interest in the area of public health in accordance with Article 9 Paragraph 2 lit. h and i and Article 9 Paragraph 3 GDPR;
- for archiving purposes in the public interest, scientific or historical research purposes or for statistical purposes in accordance with Art. 89 Para. 1 GDPR, insofar as the right to erasure is likely to make the realization of the objectives of this processing impossible or seriously impair it; or
- to assert, exercise or defend legal claims.

9.5. RIGHT TO DATA PORTABILITY

You have the right to receive the personal data that you have provided to us in a structured, common and machine-readable format. You also have the right to transfer this data to another person responsible - without hindrance from us - if

- the processing is based on consent in accordance with Article 6 (1) (a) GDPR or Article 9 (2) (a) GDPR or on a contract in accordance with Article 6 (1) (b) GDPR and
- the processing is carried out using automated procedures.

In exercising your right to data portability, you also have the right to have your personal data transmitted directly from us to another person in charge - without hindrance from us - insofar as this is technically feasible. This must not affect the freedoms and rights of others.

The right to data portability does not apply to the processing of your personal data that is necessary for the performance of a task that is in the public interest or is carried out in the exercise of official authority that has been assigned to us.

9.6. RIGHT TO OBJECT

You have the right to object to the processing of your personal data at any time for reasons that arise from your particular situation, which is based on Article 6 (1) (e) or (f) GDPR; this also applies to profiling based on these provisions.
We will no longer process your personal data after your objection, unless we can prove compelling legitimate reasons for the further processing of your personal data, which outweigh your interests, rights and freedoms, or the further processing of your personal data serves the assertion, exercise or defense of legal claims.

9.7. RIGHT TO WITHDRAW DATA PROTECTION CONSENT

You have the right to revoke your data protection consent at any time. Your revocation does not affect the legality of the processing of your personal data based on your consent up to the point of revocation.

9.8. RIGHT TO COMPLAIN

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the member state of your place of residence, your place of work or the place of the alleged infringement, if you are of the opinion that the processing of your personal data violates the provisions violates the GDPR. The supervisory authority to which you have submitted your complaint will inform you of the status and results of the complaint, including the possibility of a judicial remedy in accordance with Art. 78 GDPR.

10. MINORS

Our website is not directed toward minors (as defined by the US Children's Online Privacy Protection Act) and we do not knowingly collect personal data from minors. Minors under the age of 13 years old are not eligible to use our website and we, therefore, ask that minors do not submit any personal data to us, or use any of the services provided on, through, or via our website. If you are a parent and are aware that your minor has provided us with personal data, please contact us at https://support.ujam.com/hc/requests/new

11. UPDATE

We reserve the right to change this privacy policy from time to time. We will inform you in advance of any significant changes to the privacy policy.
The use of your personal data is subject to the current version of the privacy policy, which can be called up via "Data protection" on our website. If you continue to access our website after the changes come into effect, you are declaring your consent to the updated privacy policy.

Please do not hesitate to contact us if you have any questions or comments about the above privacy policy. Please send an email to https://support.ujam.com/hc/requests/new

Status: November 2026